



Open state and citizen participation at the heart of a new public service

Seventeenth Conference of Ministers and Heads of Planning of Latin America and the Caribbean

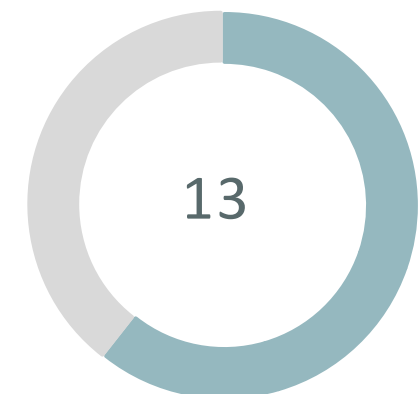
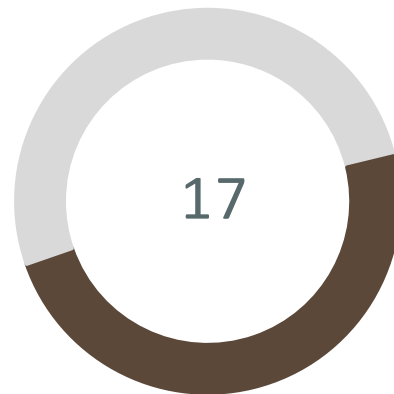
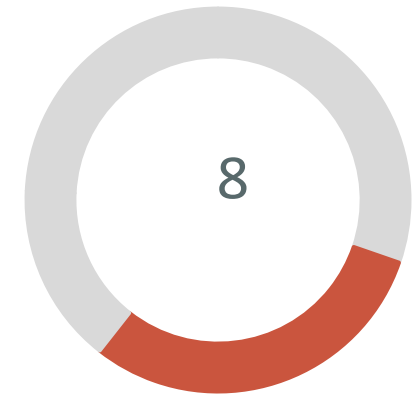
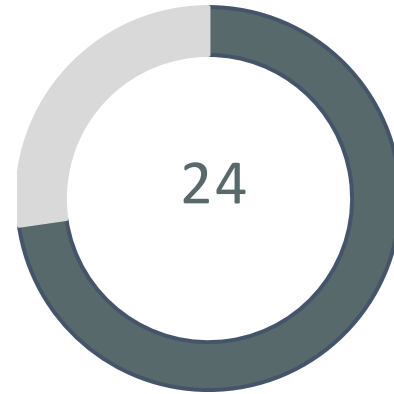
Twenty-ninth meeting of the Presiding Officers of the Regional Council for Planning of the Latin American and the Caribbean Institute for Economic and Social Planning (ILPES)

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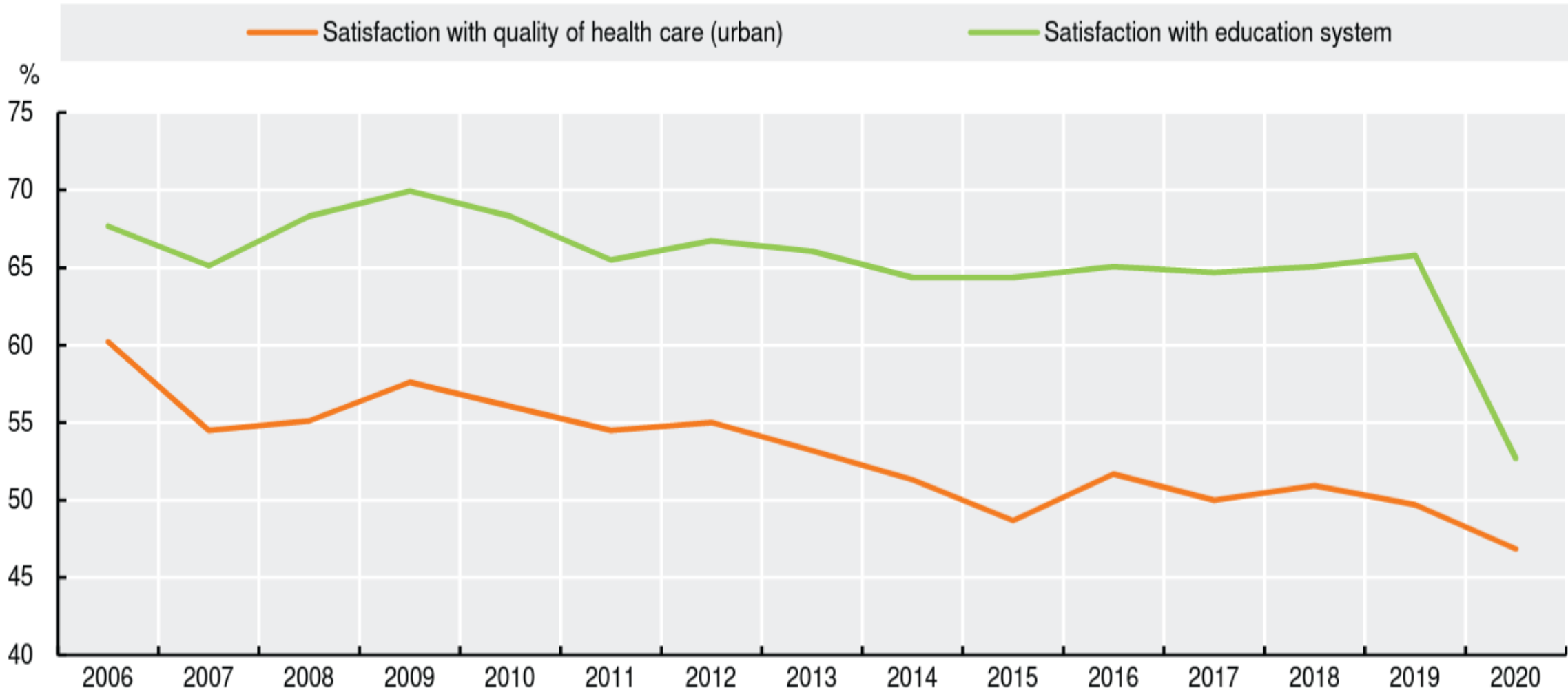
Increasing norm: legal rights to access to information and participation in public affairs

- Freedom of Information laws
- Public participation in public affairs laws
- OGP members
- Parties to Escazu Agreement



Dissatisfaction with public services has steadily increased in recent years, including during the COVID-19 crisis

Share of people who are satisfied with the quality of health care and with the education system, LAC average, 2006-20



Source: Organization for Economic Cooperation and Development (OECD) et al (2021), "Latin American Economic Outlook 2021": Working Together for a Better Recovery, OECD Publishing, Paris.



Impact of COVID responses on Open Government and Democracy

Barriers

- Limited capacity to develop and implement enabling legislative frameworks
- Lack of financial and technical support for civil society organisations
- Public mistrust of procedures
- Culture of fear
- Inappropriate timescales
- Lack of political will
- Inadequate consideration of social, economic, geographical or gender characteristics of communities
- No proper response to public contributions

The Human rights approach

Guarantee the rights of vulnerable individuals and groups to participate in an informed and effective manner in public life





The transformation to more inclusive, open government in public service



Mission oriented approach



Call to action

Rebuild citizen confidence in democratic institutions

Inclusive, participatory and collaborative approaches to decision-making

Dialogue and work together in the construction of the social contracts to achieve a transformative recovery

Conditions to promote effective engagement

- Broad, inclusive stakeholder involvement in cocreation process (CSO, vulnerable groups, directly affected, private sector etc)
- Respect for different opinions and perspectives and genuine interest in arriving at mutually agreeable decisions
- Integrity, good faith in devising and implementing cocreation mechanisms
- Proactive access to information and timely dissemination of information in understandable formats to sustain informed dialogue
- Actively listening to different positions esp. the directly affected
- Ensure an enabling and supportive regulatory infrastructure for CSOs to do their work

